



Student Help Guide


Version: April 2021

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General Support Information

SAGE Vantage is designed for use on desktop computers, laptops, tablets, and mobile devices. Some features are not available on smaller devices, such as the gradebook and map-based activities.

 **TIP:** For SAGE Vantage, we recommend using the latest version of Google Chrome, Firefox, or Safari.

For additional help, please contact SAGE customer help via our website:






<https://sagevantage.softwareassist.com/>

Registration Information

Please note that your instructor may give you more information about joining your specific course.

Registering & joining your SAGE Vantage course through an LMS

If your instructor has opted to use SAGE Vantage with your Learning Management System (LMS) – i.e., Blackboard, Canvas, Moodle, or D2L – then you should make sure to access SAGE Vantage through a Vantage link within that LMS. If your course offers a "Click here to access SAGE Vantage" link or a Course Dashboard link, these are recommended to begin the registration process, though you can begin with any Vantage link.

▼ Module 01
 Course Dashboard
 Chapter 1: Issues and Themes in Child Development
 Knowledge Check 1.1
 Knowledge Check 1.2
 Chapter Test 1

The first time you visit SAGE Vantage, your name and email address will already be populated in the registration form. Choose a username (you can use your email address if you wish).

You are registering as a Student.

All fields are required.

First Name

Last Name

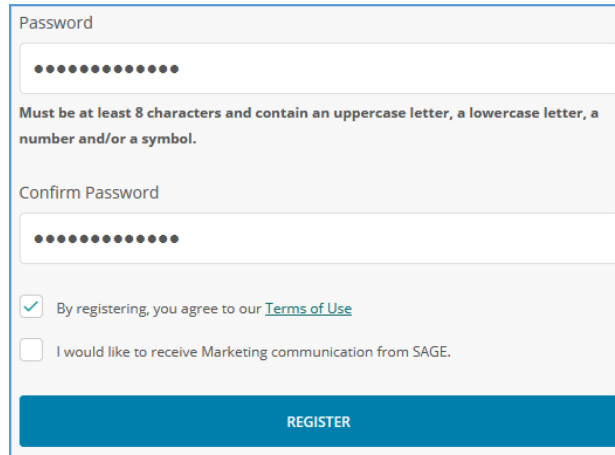
Country

Username

Email Address

Create a password for your Vantage account. You only need to use this password if you access SAGE Vantage without clicking on a link from your LMS. This password does NOT have to be the

same as your LMS password. Tick the checkbox to confirm that you agree to the Terms of Use. You can also opt-in to marketing communication from SAGE to stay informed. Complete the process by clicking the Register button.



Password

 Must be at least 8 characters and contain an uppercase letter, a lowercase letter, a number and/or a symbol.


Confirm Password

By registering, you agree to our [Terms of Use](#)

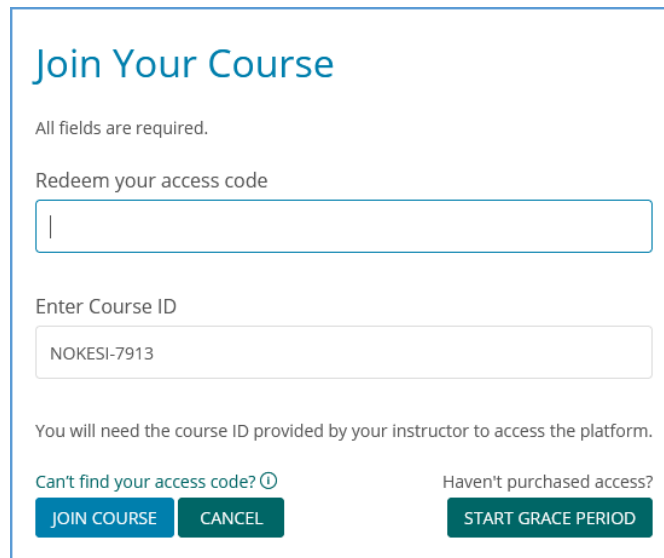
I would like to receive Marketing communication from SAGE.

REGISTER

After you go through the basic registration process, you will be prompted for an access code. Your access code must be for the title your instructor has assigned, so double check the ISBN / title / author. If you purchase access through a campus bookstore, the code may be a standalone printed access card, bundled with your textbook, or included with other course materials.

 **TIP:** If you purchased access online, you will receive an email with instructions on how to login to your course. If you do not receive this email, be sure to check your spam/junk folder.

If you have not yet purchased access to your course, you can sign up for a grace period instead.



Join Your Course

All fields are required.

Redeem your access code

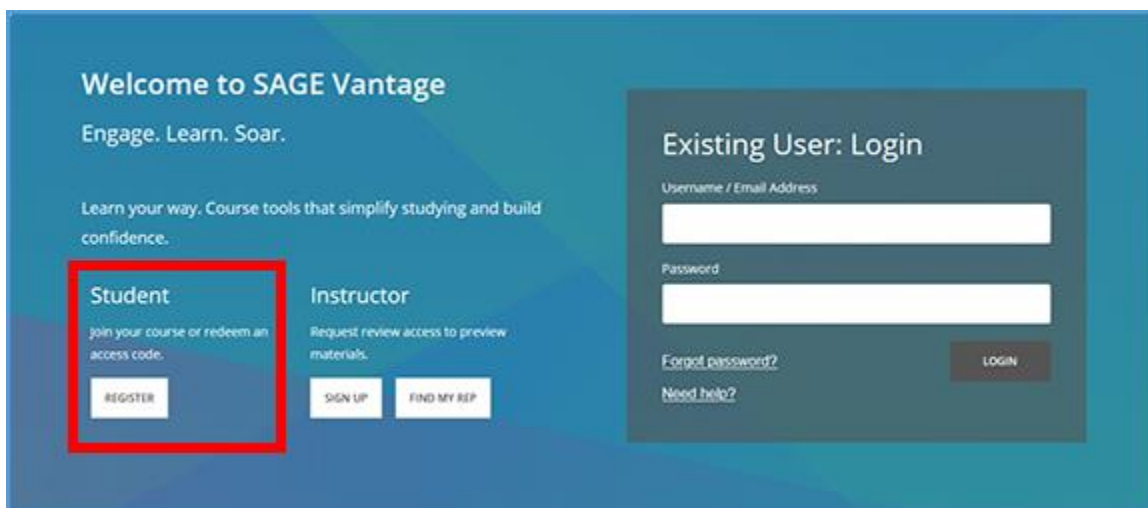
Enter Course ID

You will need the course ID provided by your instructor to access the platform.

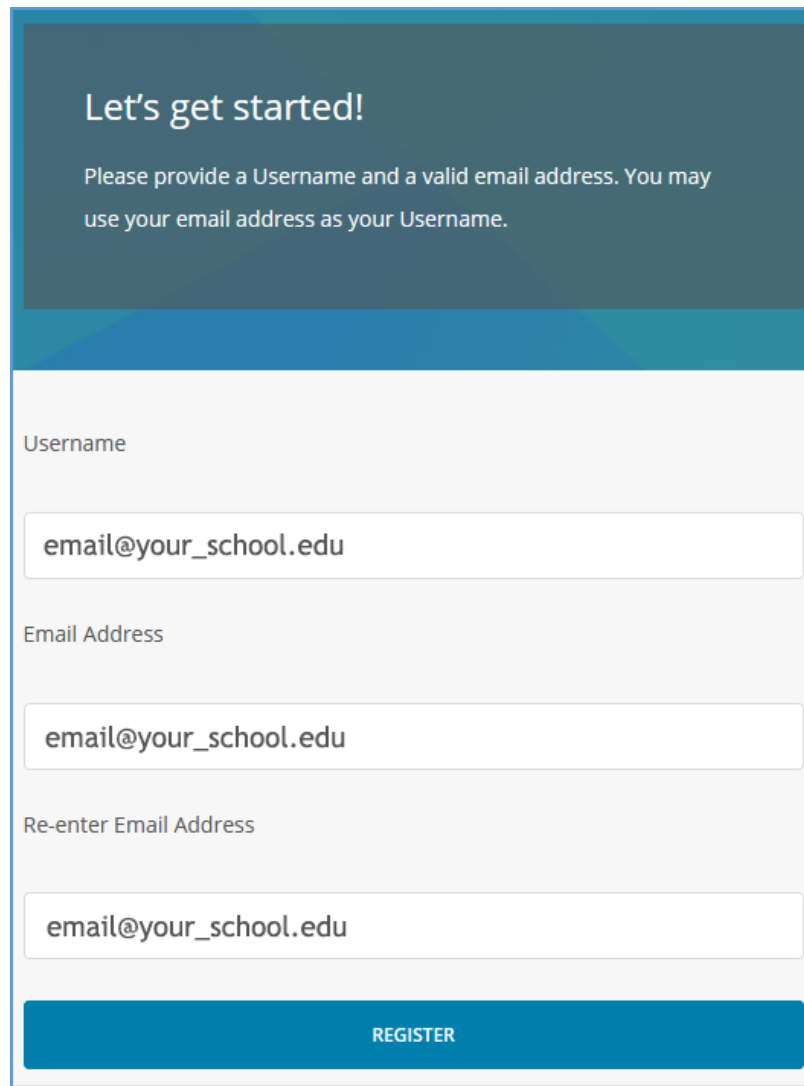
Can't find your access code? ⓘ Haven't purchased access?

Registering & joining your SAGE Vantage course without an LMS

If your instructor has not opted to use SAGE Vantage with your Learning Management System (LMS) – i.e., Blackboard, Canvas, Moodle, or D2L – then you will access SAGE Vantage directly through the website at <https://vantage.sagepub.com>. Start the student registration process on the homepage.



Enter a username and your email address. You can use your email address as your username if you wish. Click the "Register" button once you have filled in this information.

A screenshot of a registration form. At the top, a dark teal banner contains the text 'Let's get started!' and 'Please provide a Username and a valid email address. You may use your email address as your Username.' Below this, the form has three input fields: 'Username' (containing 'email@your_school.edu'), 'Email Address' (containing 'email@your_school.edu'), and 'Re-enter Email Address' (containing 'email@your_school.edu'). A blue 'REGISTER' button is at the bottom.

On the next page, your username and email address will already be populated. Enter your first name, last name, and a password into the appropriate fields. Tick the checkbox to confirm that you agree to the Terms of Use. You can also opt-in to marketing communication from SAGE to stay informed. Complete the process by clicking the Register button.

All fields are required.

First Name

Last Name

Country

Username

Email Address

Password

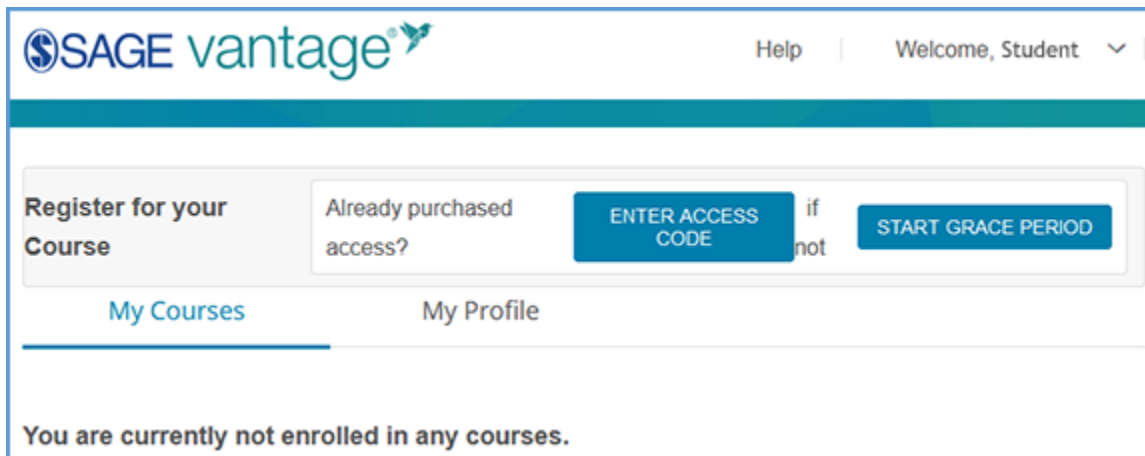
Must be at least 8 characters and contain an uppercase letter, a lowercase letter, a number and/or a symbol.

Confirm Password

By registering, you agree to our [Terms of Use](#)

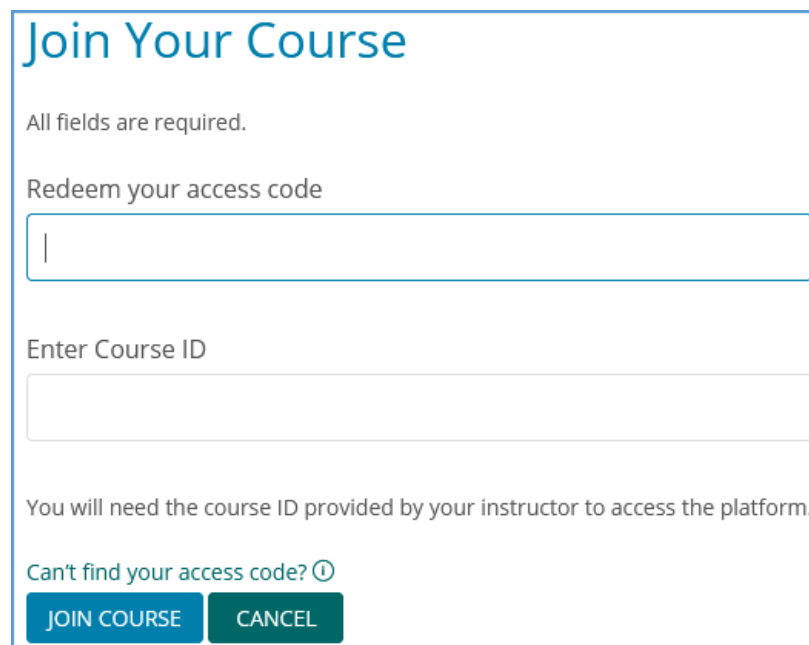
I would like to receive Marketing communication from SAGE.

You will be taken to your My Courses page in Vantage. To join a course, click "Enter Access Code" at the top of the page.



The screenshot shows the SAGE vantage student interface. At the top left is the SAGE vantage logo. To the right are links for "Help" and "Welcome, Student" with a dropdown arrow. Below the header is a registration section with the text "Register for your Course". To the right of this text is a form with a label "Already purchased access?" and two buttons: "ENTER ACCESS CODE" and "START GRACE PERIOD". The "ENTER ACCESS CODE" button is highlighted. Below the registration section are two tabs: "My Courses" (which is selected) and "My Profile". At the bottom of the page, a message states "You are currently not enrolled in any courses."

You will need the access code and Course ID. The access code may be on a standalone printed access card, bundled with your textbook, or included with other course materials that you purchase through your campus bookstore. Your instructor will provide the Course ID which is a 10-digit code that includes the instructor's last name, a hyphen, and 4 numbers (e.g., JOHNSO-1234; SMITHL-6789). Enter the information and click "Join Course" to complete registration in your course.



The screenshot shows the "Join Your Course" form. At the top is the title "Join Your Course". Below the title is the instruction "All fields are required." followed by the label "Redeem your access code" and an empty text input field. Below that is the label "Enter Course ID" and another empty text input field. A message below the input fields states "You will need the course ID provided by your instructor to access the platform." At the bottom left is a link "Can't find your access code?" with a help icon. At the bottom are two buttons: "JOIN COURSE" and "CANCEL".

If you have not yet purchased access to your course, you can sign up for a grace period. From the My Courses page, click the "Start Grace Period" button. Enter the Course ID provided by your instructor, then click "Register for Course." Once you join the course using a grace period, you will have the opportunity to purchase access online or enter the access code if you purchase through your campus bookstore.

Enter Course ID

All fields are required.

To register for your course and begin a free 14-day grace period, please enter your Course ID (provided by your instructor) below. Once you have registered for your course, you will have the option to buy access directly or redeem an access code you have purchased from your bookstore.

Enter Course ID

Using a Grace Period

If you have not purchased access by the start of class, or you have an issue with your access that needs to be resolved, you can sign up using a grace period so you don't fall behind. Register for Vantage then click the "Start Grace Period" button.

Join Your Course

All fields are required.

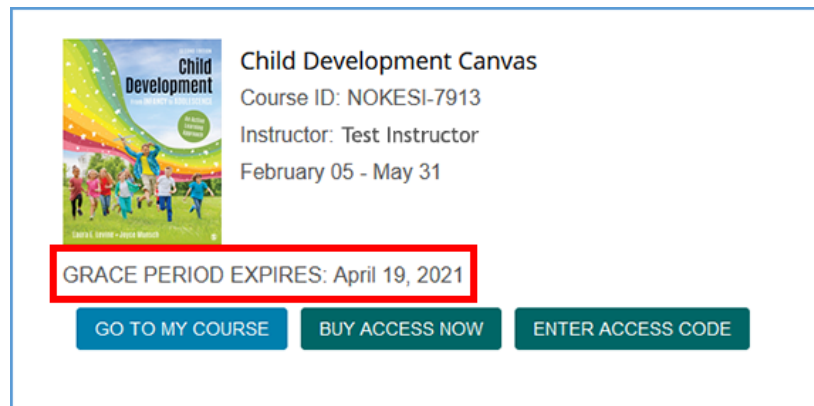
Redeem your access code

Enter Course ID

You will need the course ID provided by your instructor to access the platform.

Can't find your access code? ⓘ Haven't purchased access?

Grace period access lasts 14 days. The grace period expiration date can be viewed on the course tile of your My Courses page in Vantage or on the course Dashboard under the Table of Contents.



Child Development Canvas
Course ID: NOKESI-7913
Instructor: Test Instructor
February 05 - May 31

GRACE PERIOD EXPIRES: April 19, 2021

GO TO MY COURSE BUY ACCESS NOW ENTER ACCESS CODE

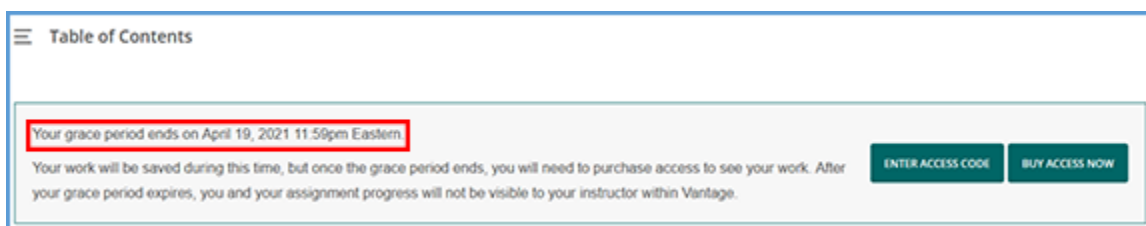


Table of Contents

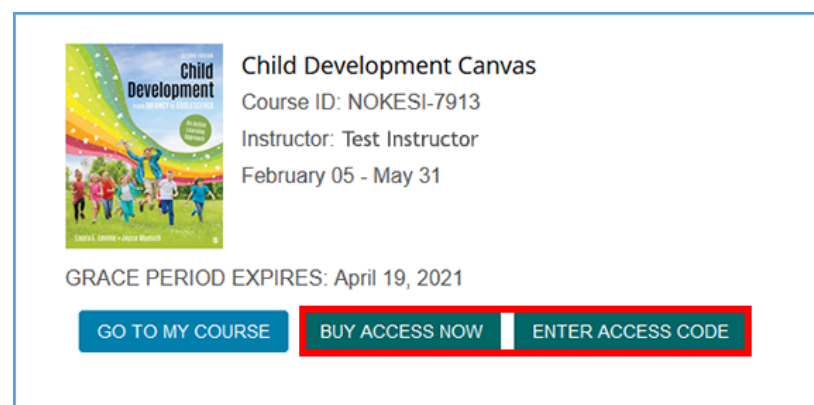
Your grace period ends on April 19, 2021 11:59pm Eastern

Your work will be saved during this time, but once the grace period ends, you will need to purchase access to see your work. After your grace period expires, you and your assignment progress will not be visible to your instructor within Vantage.

ENTER ACCESS CODE BUY ACCESS NOW

If your 14-day grace period expires, you will no longer be visible to your instructor in your course. You can regain access to your course, along with all your progress, by buying access online or entering an access code from a printed product purchased from your campus bookstore.

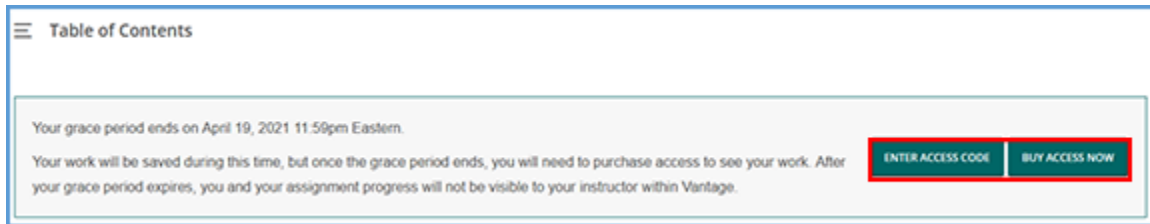
Options to "Buy Access Now" or "Enter Access Code" are available on the course tile on your My Courses page or on the course Dashboard under the Table of Contents.



Child Development Canvas
Course ID: NOKESI-7913
Instructor: Test Instructor
February 05 - May 31

GRACE PERIOD EXPIRES: April 19, 2021

GO TO MY COURSE BUY ACCESS NOW ENTER ACCESS CODE



Getting Help with Registration

If you are having difficulty with registering for your course, please contact us. Please make sure to let us know:

- What title/author your instructor has assigned
- If you are using an LMS
 - What LMS you are using
 - The exact URL you used to start the registration process
- If you are not using an LMS
 - The Course ID you were provided
- Access Code used (if applicable)
- Purchase method (if applicable)
- Screenshots of any error messages you encountered

Vantage Platform Information

Student Dashboard

Once you have logged in, the dashboard will be your main landing page. On your Student Dashboard you will find:

1. Table of Contents
2. Course Information
3. Course Progress
4. Assignments
5. Completed Work
6. Link back to your Dashboard

The screenshot displays the SAGE Vantage Student Dashboard. At the top left is the SAGE vantage logo (1). To the right of the logo are links for 'Dashboard' (6), 'Help', and 'Welcome, John'. Below the logo is a 'Table of Contents' link (1). The main header reads 'My Course Dashboard: John Smith'. Below this, there is a course card (2) for 'Introduction to Sociology: Section 1001' with details: Course ID: NOKEST-5854, Instructor: Demo User, and dates January 14 - May 31. To the right of the course card is a progress gauge (3) showing 2% completion (3/177 assignments completed). Further right are progress bars for 'Tests' (2/16), 'Activities', and 'Checks' (1/97). At the bottom left are links for 'Assignments' (4) and 'Completed Work' (5).

TIP: You can return to your dashboard at any time – except while you are working on an assignment – by clicking the "Dashboard" link (6) or the SAGE Vantage logo at the top of the page.

The **Table of Contents** allows you to navigate to any content page, knowledge check, or chapter test. You can also see your present location.

Chapter 2: Understanding Theory

Table of Contents

[Back](#)

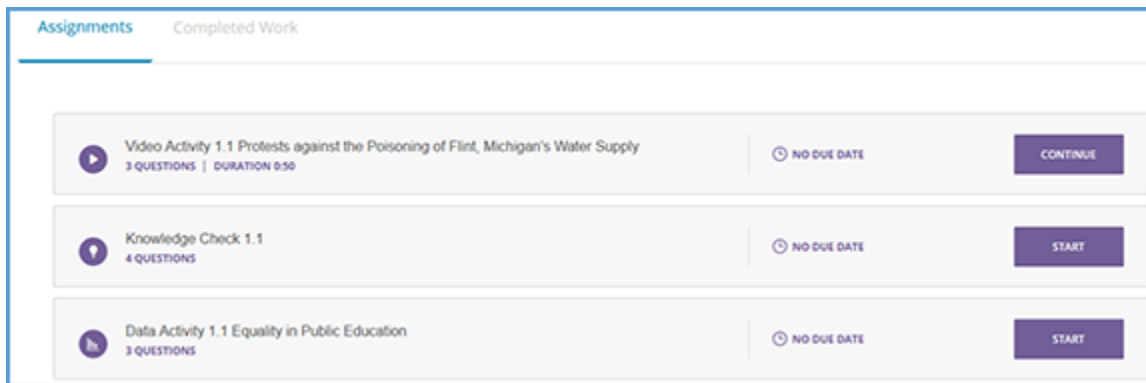
The greyed out sections and assignments will not be covered in this course.


- Understanding Theory: Introduction
- 2.1: What Is Theory?
- Knowledge Check 2.1
- 2.2: Understanding the Structural Functionalist Perspective
- Knowledge Check 2.2
- 2.3: Understanding the Conflict Theoretical Perspective

Course Information is populated by your instructor at the start of your course.

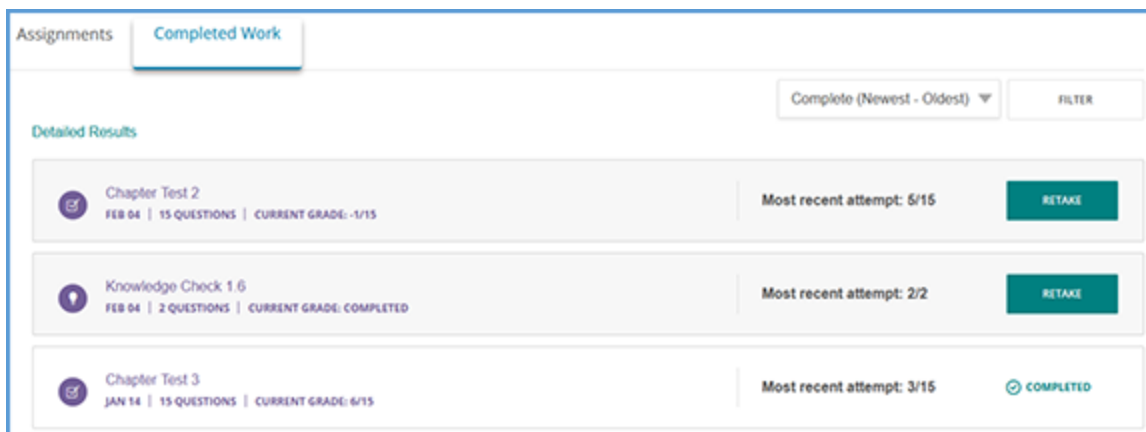
Course Progress displays how many course assignments you have done and how many you have left to do. If your instructor has not assigned something, it will not count in the calculation.

Assignments are listed in order by due date. If your instructor has not set a due date for the assignments, they are listed in order of appearance through the book. Click the "start" button to be taken to the activity, knowledge check, or chapter test. If you have previously started the assignment, the button will read "continue."



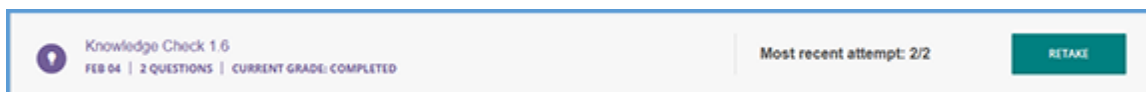
 **TIP:** If an assignment is overdue or if it is due in the next 24 hours, it will appear in red.


Completed Work tab displays any assignments you have fully completed at least one time. You will also have access to a list of all your completed work via the Detailed Results section, which will show you each attempt on each assignment for the entire course.



If your instructor has allowed multiple attempts at the assignment, you will be able to access the assignment with the "Retake" button.

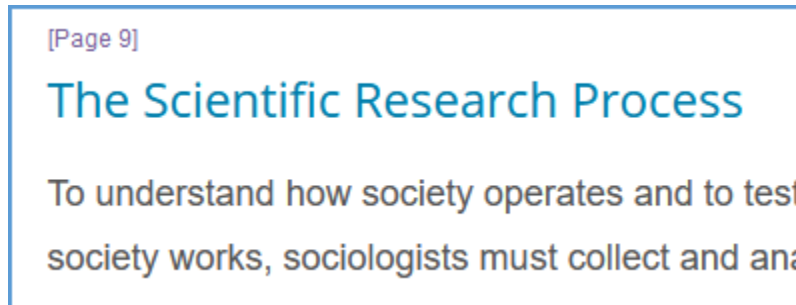
The assignment will show you the last time you completed the assignment, the current grade you have in your instructor's gradebook, and how many questions you got correct on the last attempt.



 **TIP:** Since your instructor can decide to record the best, most recent, or average of all attempts, the number of questions you got correct on the last attempt will not necessarily match what is in your instructor gradebook.


Reading in SAGE Vantage

Each book section of SAGE Vantage will have a content page which is indicated by a major heading of your textbook. These readings are aligned with the print book. You will see page number indicators embedded in the text.



Content Page "Sidekick"

If you are accessing SAGE Vantage on a laptop or desktop, the right side of your screen will include information about what assignments are in the section you are reading.

-  **TIP:** Track your progress through the chapter with the indicator at the top of each content page. This is based on how many assignments you have completed.

The screenshot displays a user interface for a course. At the top, a progress indicator shows a grey arc with a teal segment, labeled '9%' and 'CHAPTER 1 PROGRESS'. Below this is a section titled 'Activities in this Section' which contains a 'Knowledge Check 1.1' with a purple lightbulb icon and a red clock icon indicating it is 'DUE TODAY, 11:59 PM EASTERN'. The next section is 'Notes & Highlights' with a right-pointing arrow. The final section is 'Navigation', which includes a left-pointing arrow for 'Training Your Sociological Eye: Introduction' and a right-pointing arrow for 'Knowledge Check 1.1'.

Definitions

As you read through your text, you may run across words that are blue and underlined.

What is sociology?

So, what is sociology? **Sociology** is the scientific s
individuals both *shape* and *are shaped by* society.

Hover your cursor over the word to see the definition for this term.

What is sociology?

So, what is sociology? **Sociology** is the scientific s
individuals both *shape* and *are shaped by* society.

The scientific study of society, including how individuals both *shape* and *are shaped by* society.

Highlighting Text

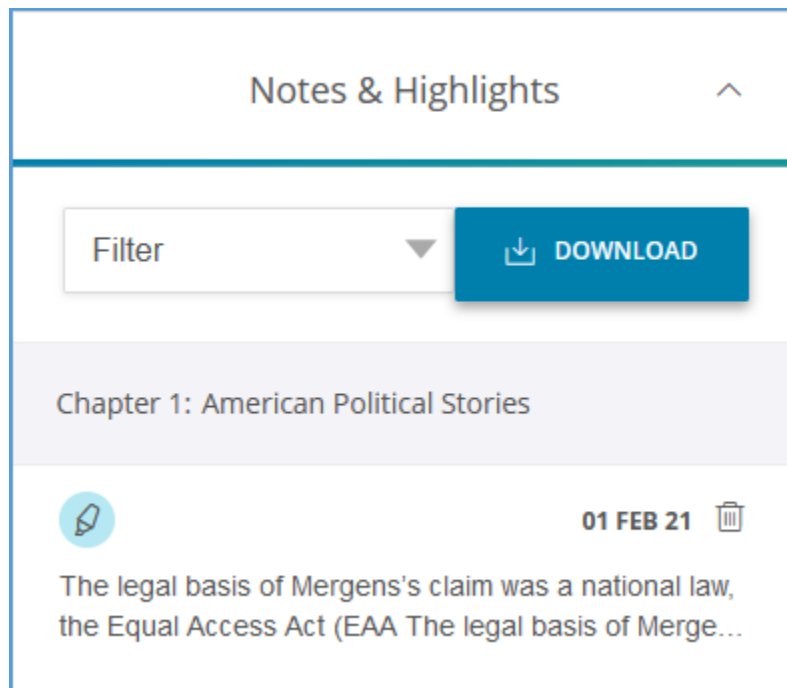
You can highlight text as you read to call out important information. Use your cursor to select the text you want, and the tool bar will automatically appear.

So, what is sociology? **Sociology** is the scientific study of society, including how individuals both *shape* and *are shaped by* society. people are active beings, shapers of society, but they are also affected by society. It's important to

Choose a color and your text selection will be highlighted for easy reference.

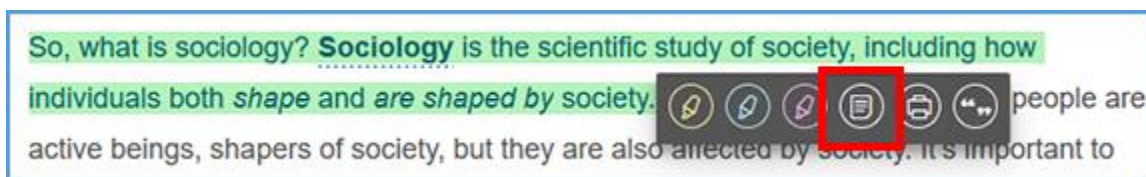
So, what is sociology? **Sociology** is the scientific study of society, including how individuals both *shape* and *are shaped by* society. Notice in this definition that people are active beings, shapers of society, but they are also affected by society. It's important to

You can access all highlights you make in the "Notes & Highlights" section of the content sidekick. Navigate by chapter or download everything for an easy study guide. You can use the Filter dropdown menu to sort by only Highlights. If you decide you don't need to keep the highlighted text, you can use the Trash Can icon to delete the highlight.

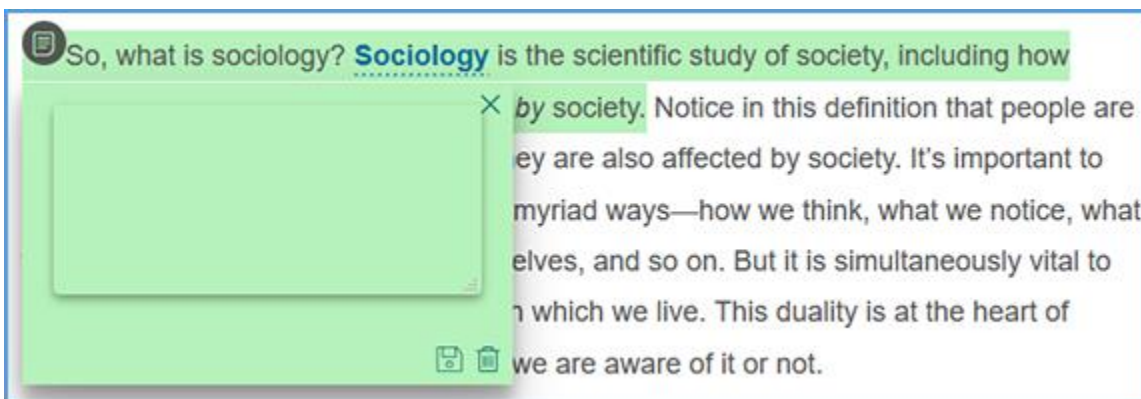


Note-taking

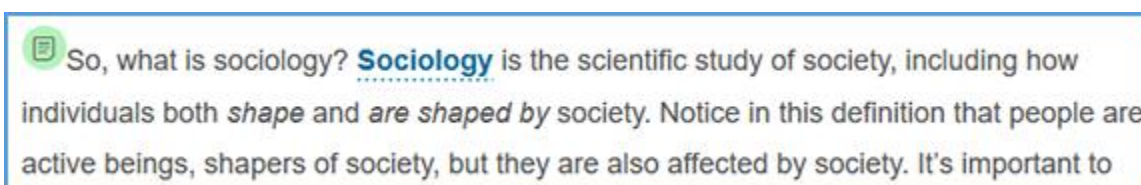
You can take notes as you read. Use your cursor to select the text you want to add notes to, and the tool bar will automatically appear.



Choose the Notes option, and a textbox pops up allowing you to add your notes. Click the Save icon to store your note for future reference.



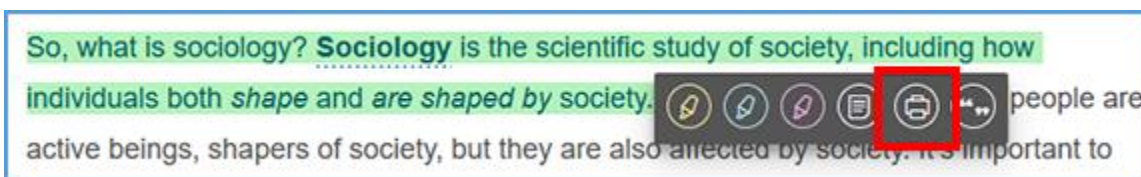
Once you save a note, an icon will display with the text you selected.



You can click on this icon to display your note if you need to make changes or to delete it. All notes are also available in the "Notes & Highlights" section of the content sidekick. As with highlights, you can navigate by chapter or download everything for an easy study guide. You can use the Filter dropdown menu to sort by only Notes. Notes can be deleted from the sidekick by clicking the Trash Can icon next to the note you want to remove.

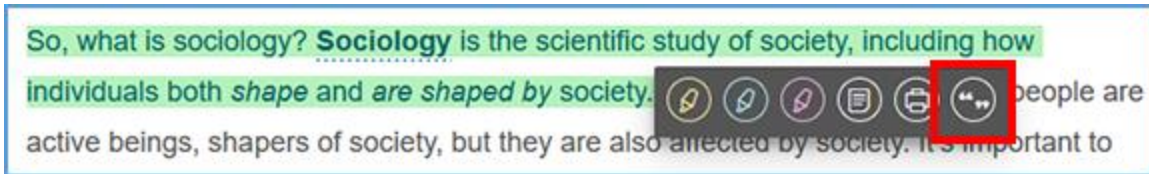
Printing Your Text

You can print your text if you need a hard copy. Use your cursor to select some text, and the tool bar will automatically appear. Select the print icon to open the section you are currently reading in a print-friendly format.

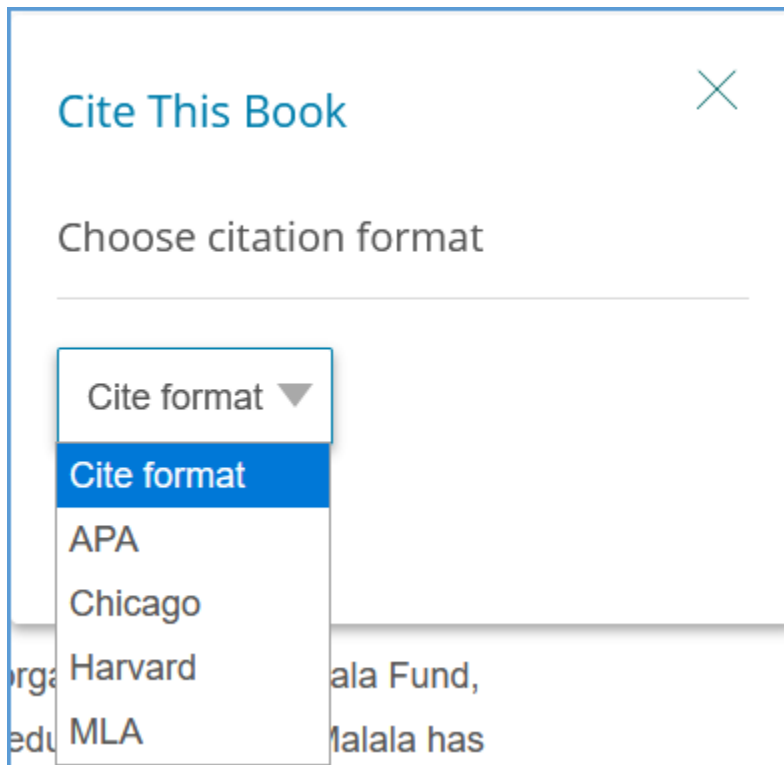


Creating Citations

You can easily create citations to assist with source attributions. Use your cursor to select the text, and the tool bar will automatically appear. Select the Citations icon to open the format picker.



Choose the citation format you require.



Once you choose a format, you can copy the citation and paste it where required.

Cite This Book ✕

Choose citation format

APA ▼

Korgen, K. O., & Atkinson, M. P. (2021).
Sociology in action (2nd ed.). Thousand
Oaks, CA: SAGE Publications, Inc..
Retrieved from [https://
vantage.sagepub.com/student/
NOKESK-7425/ch-1-training-your-
sociological-eye-what-is-sociology](https://vantage.sagepub.com/student/NOKESK-7425/ch-1-training-your-sociological-eye-what-is-sociology)

COPY

Polls

Some SAGE Vantage titles include interactive poll questions. To see what others think about the topic, choose an answer, and click "submit." You will be able to see what percentage of your peers agree with you.

Poll: What Do You Think?

Do you believe the government should do more or less to help citizens?

Government should do more

Agree with both

Government does too much

Don't know

SUBMIT

Poll: What Do You Think?

Do you believe the government should do more or less to help citizens?

Government should do more	0%
Agree with both	100%
Government does too much	0%
Don't know	0%

Your class All respondents

Videos

Some SAGE Vantage titles include inline videos for you to watch as you read the textbook. You will see a prompt for you to "Do the Activity." If your instructor has assigned a due date, that will display as well.

▶

Video Activity 1.2: Individuals in Context: Sociological Imagination

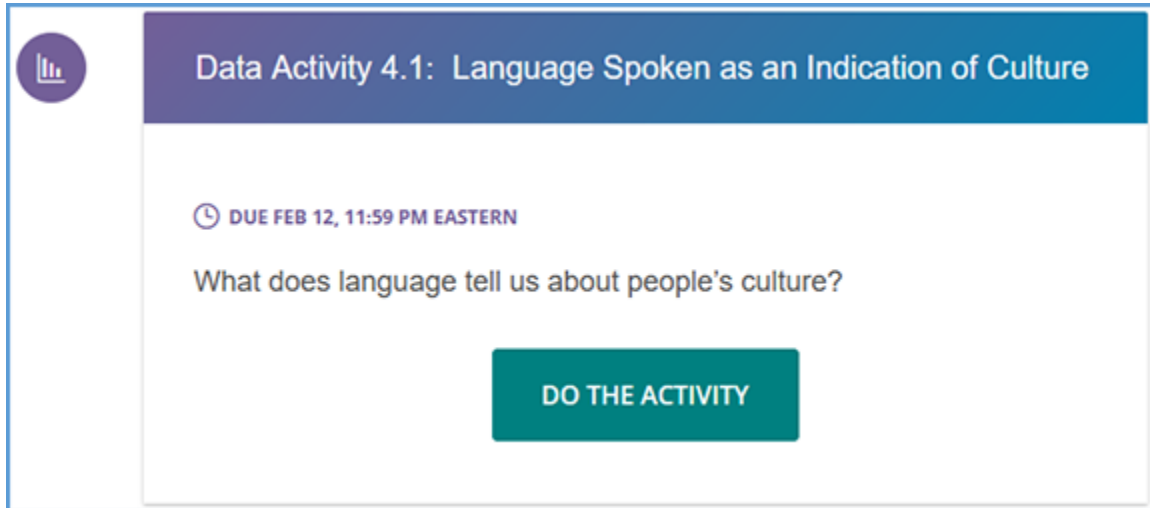
🕒 DUE TODAY, 11:59 PM EASTERN

How does the sociological imagination provide a unique perspective on social life?

DO THE ACTIVITY

Activities

Multimedia activities are found throughout your SAGE Vantage reading experience. If you are in a section with an activity, you will see a prompt for you to "Do the Activity." If your instructor has assigned a due date, that will display as well.

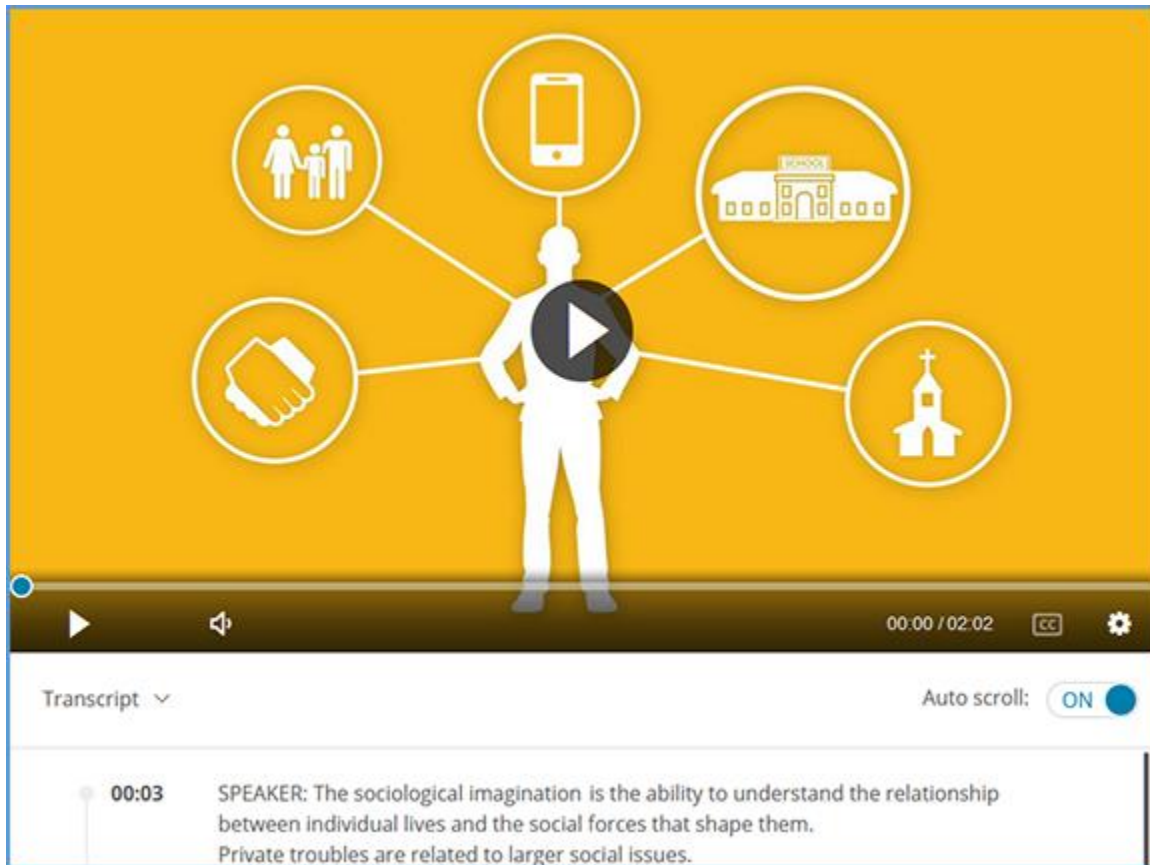


The screenshot shows a user interface for a data activity. On the left, there is a purple circular icon with a white bar chart. The main content area has a dark blue header with the text "Data Activity 4.1: Language Spoken as an Indication of Culture". Below the header, there is a clock icon followed by the text "DUE FEB 12, 11:59 PM EASTERN". Underneath, the question "What does language tell us about people's culture?" is displayed. At the bottom center, there is a prominent green button with the text "DO THE ACTIVITY" in white capital letters.

Completing Activities in SAGE Vantage

Video Activities

To complete a video activity, you will need to watch the video. The questions will be asked at the end of the video.




TIP: Press the closed-captioning button to enable closed captioning.

Depending on your device, the questions will display either next to or below the video player. You can "skip" questions, but you will need to answer each one before the activity is considered complete. Once you submit your answer to a question, you will see if your answer was correct or incorrect.

TIP: While answering video activity questions, you can use the video controls to watch it again or read the transcript.

Data Activities

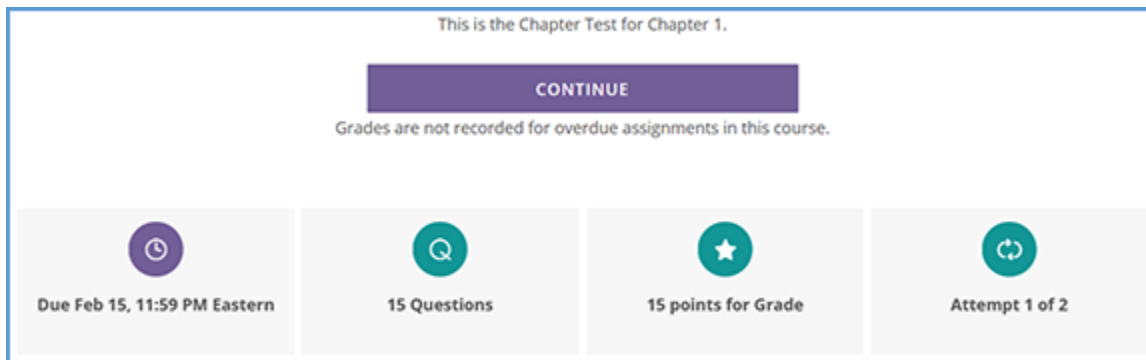
Interactive maps or other multimedia will be used for data activities. The questions are located under the map.

 **TIP:** You will not be able to access data activities on a mobile device.

You can "skip" questions, but you will need to answer each one before the activity is considered complete. Once you submit your answer to a question, you will see if your answer was correct or incorrect.

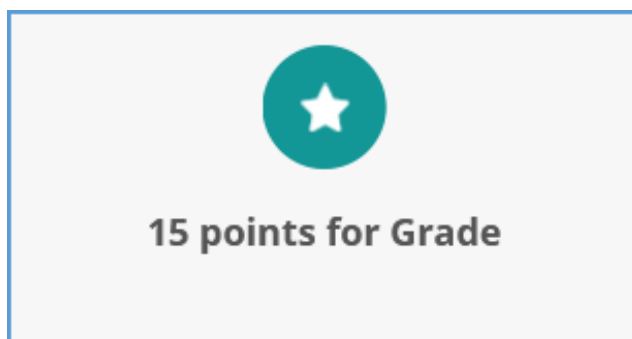
Completing end-of-section Knowledge Checks and Chapter Tests

Before you begin the assignment, you will be taken to an introduction page. From here, you can see how the instructor has set up the assignment and how many questions you will be asked.



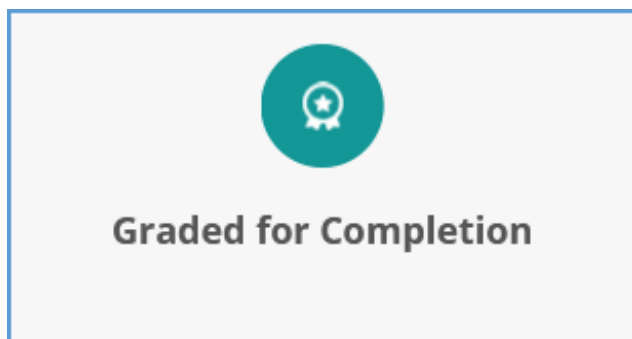
For each assignment, your instructor has determined:

- Due date including time
- Type of grade (completion or numeric grade)
- Number of attempts allowed



If the assignment is **for a numeric grade**, you will answer all the questions and then submit them for grading.

Each question is worth the same amount of points. You must get everything correct in a question to earn the point.



If the assignment is **graded for completion**, you will answer questions one at a time. You will see the answer to each question immediately after you have submitted your choice(s). These types of assignments do not have a point value.

At the end of the assignment, you will:

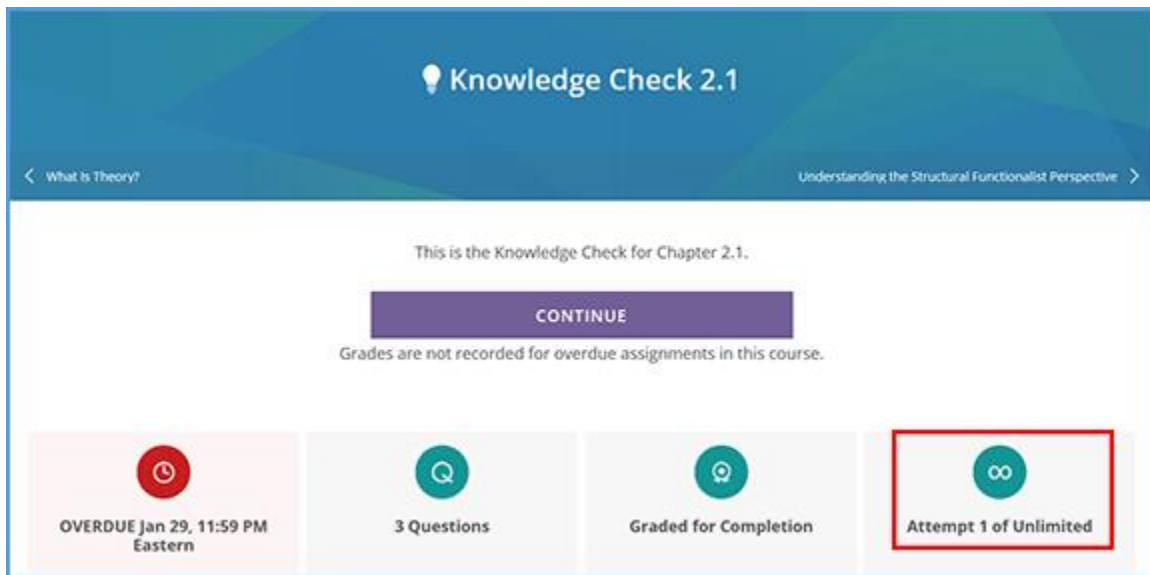
- See your results
- Review the questions and feedback about your responses
- See how many attempts you have left
- Know what grade is recorded in your instructor's gradebook ("Completed" or a point value)

TIP: Since you may be able to take an assignment more than one time, the score you receive on the latest attempt may not be the same as the grade recorded in your instructor's gradebook.

The screenshot displays the results for 'Knowledge Check 1.6'. At the top, there is a navigation bar with a back arrow, the text 'The Benefits of Sociology', and a forward arrow labeled 'Conclusion'. The main content area features a large circular graphic with the text 'YOU SCORED 2 OUT OF 2'. Below this is a purple 'REVIEW' button and two smaller buttons: 'READ PREVIOUS SECTION' and 'READ NEXT SECTION'. On the right side, there is a 'RETAKES' section with a blue button labeled 'RETAKES', an infinity symbol icon, the text 'Attempt 1 of Unlimited', a star icon, the text 'Completed', a clock icon, and the text 'Completed Due Feb 15, 11:59 PM Eastern'.

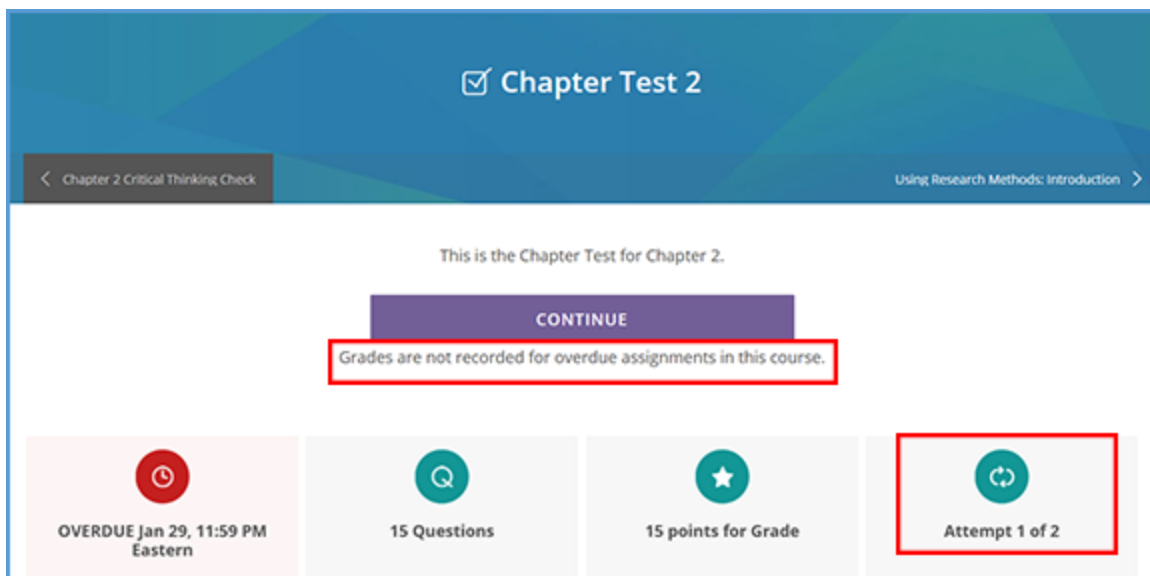
Overdue Assignments

If an assignment for completion is overdue, you can take it until you have zero remaining attempts.



If an assignment for a grade is overdue, you can complete the number of allowed attempts. Keep in mind that your instructor has control over whether the grade for an overdue assignment is recorded in the gradebook.

- ✦ **TIP:** If your instructor accepts grades from overdue assignments and allows multiple attempts, only the FIRST attempt will be used in the gradebook. Grades from later attempts will be ignored.



Chapter Test 2

Chapter 2 Critical Thinking Check

Using Research Methods: Introduction

YOU SCORED
5
OUT OF 15

REVIEW

READ PREVIOUS SECTION (UNASSIGNED) READ NEXT SECTION

RETAKE

Attempt 1 of 2

No Grade Recorded
Overdue

Completed
Due Jan 29, 11:59 PM Eastern