



# Student Help Guide

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## General Support Information

### General Support Information

SAGE Vantage is designed for use on desktop computers, laptops, tablets and mobile devices. Some features are not available on smaller devices, such as the gradebook and map-based activities.

- TIP: For SAGE vantage, we recommend the use of the latest version of Google Chrome, Firefox, or Safari.

For additional help, please contact SAGE customer support via our website

<https://sagevantage.softwareassist.com/>

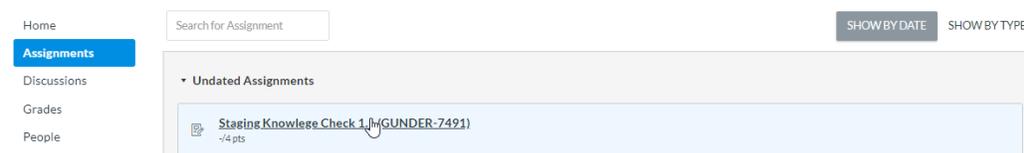


## Registration Information

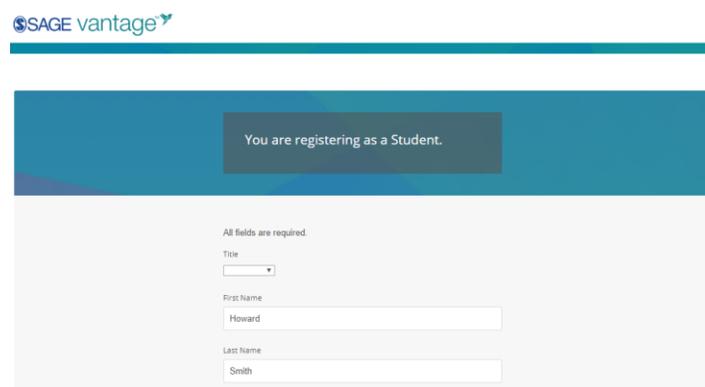
Please note that your instructor may give you more information about joining your specific course.

### Registering & joining your course through an LMS

If your instructor has opted to use SAGE vantage with your Learning Management System (LMS; e.g. Blackboard, Canvas, Moodle, D2L, etc.) then you should make sure to access SAGE vantage through a Vantage link within that LMS.



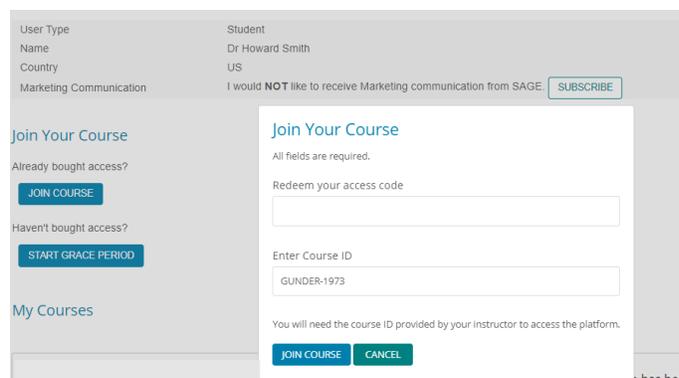
The first time you visit SAGE vantage, some information will already be populated for you.



You will need to create a password. You only need to use this password if you access SAGE vantage without clicking on a link from your LMS. (This password does NOT have to be the same as your LMS password)

### Access Codes

After you go through the basic registration process, you will be prompted for an access code. Please enter the access code from your printed access card.



- ✦ **TIP:** Your access code must be for the title your instructor has assigned, so double check the ISBN / title / author.

### Registering & joining your course not through an LMS

If your instructor has not opted to use SAGE vantage with your Learning Management System then you will access SAGE vantage directly through the website at <https://vantage.sagepub.com> . Start the student registration process on the homepage.

After entering your information, you will be taken to a profile page. You should select “Join a Course” if you have both access code / purchase information and also your course ID. If you do not have purchased access, you can sign up for a grace period (see: Using a Grace Period)

If you are not joining SAGE vantage through a learning management system, you will need a **COURSE ID** from your instructor. Course IDs will be a 10 digit code consisting of 6 digits (includes instructor last name) a hyphen, and 4 numbers. (e.g. JOHNSO-1234; SMITHL-6789)

## Using a Grace Period

If you have not purchased access by the start of class, or you have an issue with your access that needs to be resolved, you will be able to get temporary access so you don't fall behind. This access lasts 14 days. You will be reminded of how much time you have left on your student dashboard.

The screenshot displays the SAGE vantage student dashboard for John Smith. At the top, the SAGE vantage logo is on the left, and 'Dashboard', 'Help', and 'Welcome, John' are on the right. Below the header is a 'Table of Contents' menu. A prominent notification box states: 'Your grace period ends on October 02, 2019 11:59pm Eastern. Your work will be saved during this time, but once the grace period ends, you will need to purchase access to see your work.' It includes buttons for 'ENTER ACCESS CODE' and 'BUY ACCESS'. The main section is titled 'My Course Dashboard: John Smith'. On the left, there is a book cover for 'Knapping the REPUBLIC' and course details: 'Introduction to American Government Sample: Barbour Full - Demo', 'Course ID: VANTAG-3554', 'Instructor: Product Vantage Demo', and 'April 02 - June 28'. In the center, a progress gauge shows '0%' and '0/186 ASSIGNMENTS COMPLETED'. On the right, there are sections for 'Chapter Tests', 'Activities', and 'Knowledge Checks'. At the bottom, there is a section for 'Assignments' and 'Completed Work'. A specific assignment is highlighted: 'Knowledge Check 7.1' with '5 QUESTIONS'. A red banner at the bottom right indicates 'OVERDUE JUN 27, 11:59 AM EASTERN' with a 'START' button.

## Expired Grace Period

If your 14-day grace period expires, you will no longer be visible to your instructor in your course.

You will be able to regain access to your course, along with all your progress, by buying access or entering an access code on the profile page.

**SAGE vantage** Help Welcome, John

### My Profile

User Type	Student
Name	Mr John Smith
Country	US
Marketing Communication	I would <b>NOT</b> like to receive Marketing communication from SAGE. <a href="#">SUBSCRIBE</a>

### Join Your Course

Already bought access? [JOIN COURSE](#)

Haven't bought access? [START GRACE PERIOD](#)

### My Courses

**Introduction to American Government**  
**Sample: Barbour Full - Demo**  
 Course ID: VANTAG-3554  
 Instructor: Product Vantage Demo  
 April 02 - June 28  
 ACCESS EXPIRES: October 2, 2019

[GO TO DASHBOARD](#) [BUY ACCESS](#) [ENTER ACCESS CODE](#)

## Getting Help with Registration

If you are having difficulty with registering for your course, please contact us. Please make sure to let us know:

- What title/author your instructor has assigned
- (LMS) What LMS you are using; The exact URL you used to start registration process
- (no LMS) What the course ID provided is
- Access Code used (if applicable)
- Purchase method (if applicable)
- Screenshots of any error messages you encountered

## Detailed Platform Information

### Student Dashboard

Once you've logged in, the dashboard will be your main landing page. On your Student Dashboard you will find:

1. Table of Contents
2. Course Information
3. Course Progress
4. Assignments
5. Completed Work
6. Link back to your Dashboard

The screenshot shows the SAGE Vantage Student Dashboard. At the top left is the SAGE Vantage logo. In the top right corner, there is a 'Dashboard' link (highlighted with a yellow box and labeled '6'), a 'Help' link, and a 'Welcome, Product' message. Below the logo is a 'Table of Contents' link (labeled '1'). The main heading is 'My Course Dashboard: Product Vantage Demo'. Below this, there are three main sections: 
 

- Section 2: Course Information, including 'SOC 1310- Section 4 Intro', 'Soc: MWF 10:30 - 11:30 am', 'Course ID: VANTAG-6423', 'Instructor: Product Vantage Demo', and 'July 19 - August 16'.
- Section 3: Course Progress, featuring a gauge showing '1%' completion and '1/107 ASSIGNMENTS COMPLETED'. To the right are progress bars for 'Chapter Tests', 'Activities', and 'Knowledge Checks' (1/55).
- Section 4: Assignments and Section 5: Completed Work, shown as two buttons below the main content area.

 At the bottom, there is a notification for 'Knowledge Check 1.1' with '5 QUESTIONS', a clock icon indicating it is 'OVERDUE JUL 21, 11:59 PM EASTERN', and a red 'CONTINUE' button.

**TIP:** You can return to your dashboard at any time – except while you're working on an assignment - by clicking the "Dashboard" link or the SAGE Vantage logo in the top of the page. (6)

The **Table of Contents** allows you to navigate to any content page, knowledge check, or chapter test.

Chapter 7: Social Class and Inequality in the United States

< To Book Level TOC

Table Of Contents

- Social Class and Inequality in the United States: Introduction
- Societies
- Knowledge Check 7.1
- 7.2: Sociological Building Blocks of Social Class
- Knowledge Check 7.2
- 7.3: Class and Inequality in the United States: Dimensions and Trends
- Knowledge Check 7.3
- 7.4: The Problem of Neighborhood Poverty
- Knowledge Check 7.4
- 7.5: Why Do Stratification and Poverty Exist and Persist in Class Societies?
- Knowledge Check 7.5
- Why Study Inequality?
- Chapter Test 7: Social Class and Inequality in the United States: Chapter Test

**Course Information** is populated by your instructor at the start of your course.

**Course Progress** will show you at a glance how many course assignments you've done and how many you have left to do. If your instructor has not assigned something, it will not count in the calculation.

**Assignments** will be listed in order by due date. If your instructor has not set a due date for the assignments, they will be listed in order of appearance through the book.

Assignments	Completed Work
<p>Chapter Test 3 : Culture and Mass Media: Chapter Test</p> <p>15 QUESTIONS</p>	<p>OVERDUE AUG 10, 11:59 PM</p> <p>START</p>
<p>Video Activity 1.2 : Water Contamination Protest</p> <p>3 QUESTIONS</p>	<p>DUE TOMORROW, 11:59 PM</p> <p>CONTINUE</p>
<p>Video Activity 2.1 : Service Dogs and PTSD Recovery</p> <p>3 QUESTIONS</p>	<p>DUE AUG 20, 11:59 PM</p> <p>START</p>
<p>Video Activity 2.2 : Analyzing Garbage</p> <p>3 QUESTIONS</p>	<p>DUE AUG 20, 11:59 PM</p> <p>CONTINUE</p>

**TIP:** If an assignment is overdue or if it is due in the next 24 hours, it will appear in red.

Click the “start” button to be taken to the activity, knowledge check, or chapter test. If you've previously started the assignment, the button will read “continue”.

**Completed Work** tab will show you any assignments you have fully completed at least one time. You will also have access to a list of all your completed work via the Detailed Results section, which will show you each attempt on each assignment for the entire course.

The screenshot shows the 'Completed Work' tab with a list of assignments. At the top, there are tabs for 'Assignments' and 'Completed Work'. Below the tabs, there is a dropdown menu set to 'Complete (Newest - Oldest)' and a 'FILTER' button. The 'Detailed Results' section contains four entries for 'Knowledge Check 1.x' (x=1,2,3,4). Each entry shows 'SEP 16 | 5 QUESTIONS | CURRENT GRADE: NO GRADE RECORDED' and 'Most recent attempt: x/5'. A green 'RETAKE' button is located to the right of each entry.

If your instructor has allowed multiple attempts at the assignment, you will be able to access the assignment with the “Retake” button.

The assignment will show you the last time you completed the assignment, the current grade you have in your instructor’s gradebook, and how many questions you got correct on the last attempt.

This is a close-up of one assignment entry from the screenshot above. It shows the title 'Knowledge Check 1.1', the date 'SEP 16', '5 QUESTIONS', and 'CURRENT GRADE: NO GRADE RECORDED'. To the right, it displays 'Most recent attempt: 4/5' and a green 'RETAKE' button.

**TIP:** Since your instructor can decide to record the best, most recent, or average of all attempts, the number of questions you got correct on the last attempt will not necessarily match what is in your instructor gradebook.

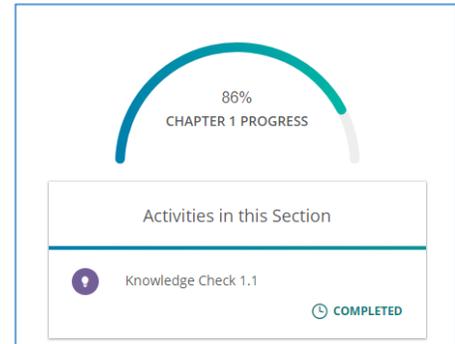
### Reading in SAGE Vantage

Each book section of SAGE Vantage will have a content page, indicated by a major heading of your textbook. These readings are aligned with the print book, and you will see page number indicator embedded in the text.

**TIP:** Track your progress through the chapter with the indicator at the top of each content page! This is based on how many assignments you have completed.

### Content Page ‘Sidekick’

If you’re accessing SAGE Vantage on a laptop or desktop, the right side of your screen will include information about what assignments are in the section you are reading.

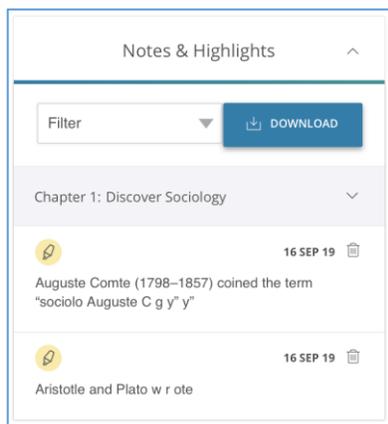


### Notes & Highlights

You are able to make highlights and take notes inside the SAGE Vantage platform, simply use your cursor to pull up the highlight tool bar. You can choose color, or use the fourth option for an annotation.

Humans have been asking questions about the nature of social life as long as people have lived in societies. Aristotle and Plato wrote relationships more than 2,000 years ago. Ibn Khaldun, an Arab scholar writing in the 14th century, advanced several sociological concepts we recognize today, including ideas about

You can access all notes & highlights in the Notes & Highlights section in the right-side menu. Navigate by chapter or download all for an easy study guide.



### Polls

Some SAGE Vantage titles include interactive poll questions. To see what others think about the topic, choose an answer and click “submit”. You’ll be able to see what percentage of your peers agree with you.

**Poll: WHAT DO YOU THINK?**

How important is coming from a wealthy family in terms of getting ahead in life?

Essential  
 Very important  
 Fairly important  
 Not very important  
 Not important at all  
 Can't choose  
 No answer

**Submit**

---

**Poll: WHAT DO YOU THINK?**

How important is coming from a wealthy family in terms of getting ahead in life?

Essential	0%
Very important	0%
Fairly important	50%
Not very important	0%
Not important at all	0%
Can't choose	50%
No answer	0%

Your class:  All respondents

## Videos

Some SAGE Vantage titles include inline videos for you to watch as you read the textbook. These are placed within the text to encourage your engagement with the course material.

## Activities

Multimedia activities are found throughout your SAGE Vantage reading experience. If you are in a section with an activity, you'll see a prompt for you to "Do the Activity". If your instructor has assigned a due date, that will display as well.

**Video Activity 2.1: Service Dogs and PTSD Recovery**

NO DUE DATE

Does the use of service dogs positively correlate with PTSD recovery among veterans?

**DO THE ACTIVITY**

**Data Activity 8.1: Internet Access by Region**

NO DUE DATE

Is Internet usage increasing in rural and underdeveloped areas?

**DO THE ACTIVITY**

## Completing Activities in SAGE Vantage

### Video Activities

In order to complete a video activity, you will need to watch the video. The questions will be asked at the end of the video. Depending on your device, the questions will display either next to or below the video player. Though you can "skip" questions, you will need to answer each one before the activity is considered complete.



**TIP:** Press the closed-captioning button to enable closed captioning

Once you submit your answer to a question, you will be told if you were correct or incorrect.

**TIP:** While answering video activity questions, you can use the video controls to watch it again or read the transcript.

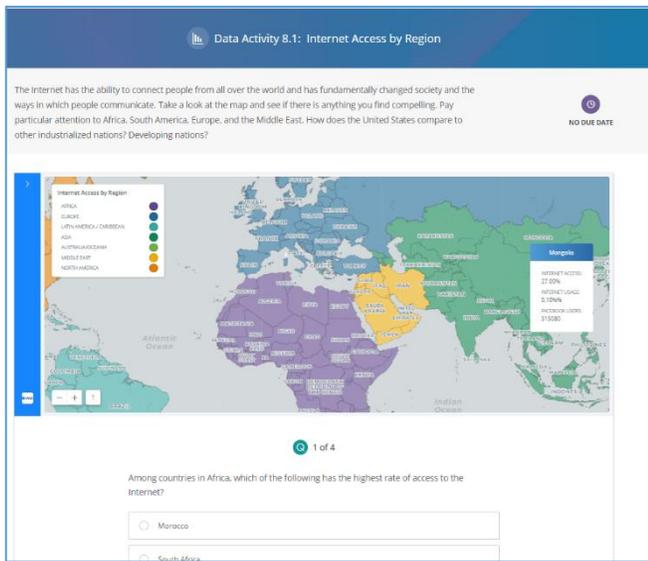
## Data Activities

There will be an interactive map or other multimedia for you to use to answer the questions. You will find the questions under the map.

Though you can “skip” questions, you will need to answer each one before the activity is considered complete.

Once you submit your answer to a question, you will be told if you are correct or incorrect.

 **TIP:** You will not be able to access data activities on a mobile device.



**Data Activity 8.1: Internet Access by Region**

The Internet has the ability to connect people from all over the world and has fundamentally changed society and the ways in which people communicate. Take a look at the map and see if there is anything you find compelling. Pay particular attention to Africa, South America, Europe, and the Middle East. How does the United States compare to other industrialized nations? Developing nations?

**Internet Access by Region**

- AFRICA
- EUROPE
- LATIN AMERICA / CARIBBEAN
- ASIA
- AUSTRALIA / OCEANIA
- MIDDLE EAST
- NORTH AMERICA

**Internet Access**

INTERNET ACCESS: 27.0%

INTERNET USAGE: 21.0%

ACTIVATION RATE: 15.0%

1 of 4

Among countries in Africa, which of the following has the highest rate of access to the Internet?

Morocco

South Africa

## Completing end-of-section Knowledge Checks and Chapter Tests in SAGE Vantage

Before you take the assignment, you will be taken to an introduction page which will show you how the instructor has set up the assignment and how many questions you will be asked.



Discover Sociology

Why Study Culture and Media Through a Sociological Lens? Socialization and Social Interaction: Introduction

This is the Chapter Test for Chapter 3.

**GET STARTED**

**OVERDUE** Aug 10, 11:59 PM

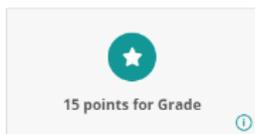
15 Questions

15 points for Grade

Attempt 1 of 3

For each assignment, your instructor has determined:

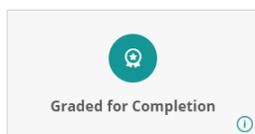
- Due Date, including time
- What kind of grade will be recorded
- Number of attempts you will be allowed



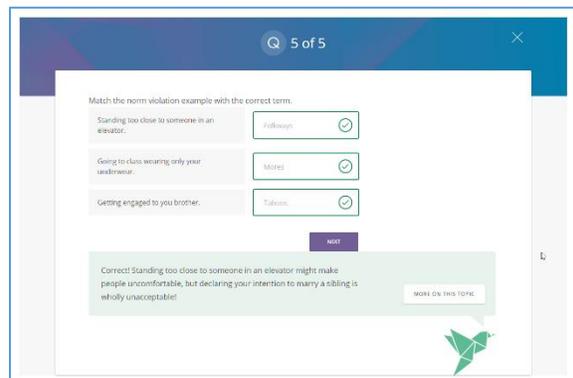
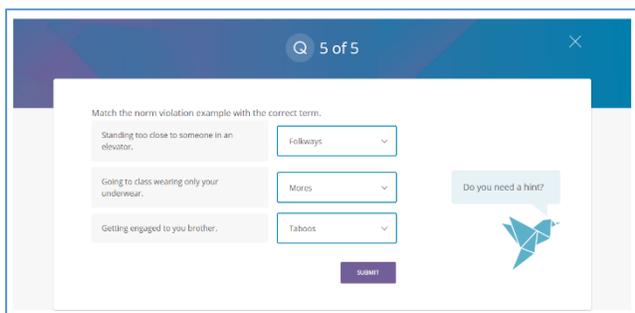
15 points for Grade

If the assignment is **for a [numeric] grade**, you will answer all the questions and then submit them for grading.

Each question is worth the same amount of points in an assignment and you must get everything correct to earn the point.

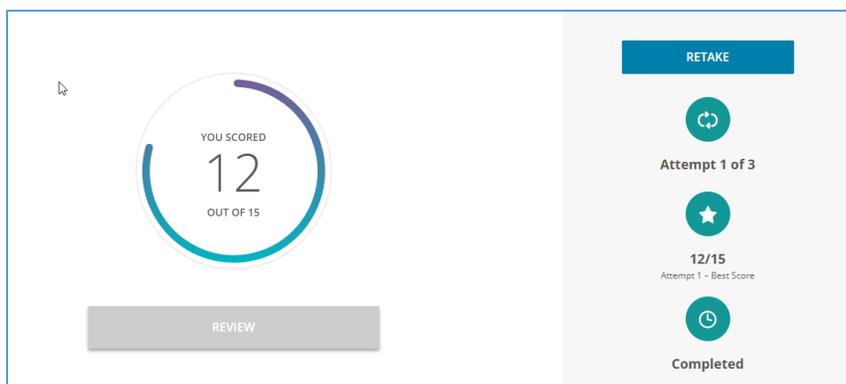


If the assignment is **graded for completion**, you will answer questions one at a time. You will see the answer to each question immediately after you've submitted your choice(s).



At the end of the assignment, you will:

- See how many questions you got right
- Review your responses once per attempt. You will see the correct answers and feedback about your response.
- See many attempts you have left
- Know what grade is recorded in your instructors gradebook ("Completed" or a numerical score)



- 👉 **TIP:** Since you may be able to take an assignment more than one time, the score you receive on the latest attempt may not be the same as the grade recorded in your instructor's gradebook.

## Overdue Assignments

If an assignment for a grade is overdue, you will be able to take the assignment one time.

If an assignment for completion is overdue, you will continue to be able to take it until you have zero remaining attempts.



**Knowledge Check 2.1**

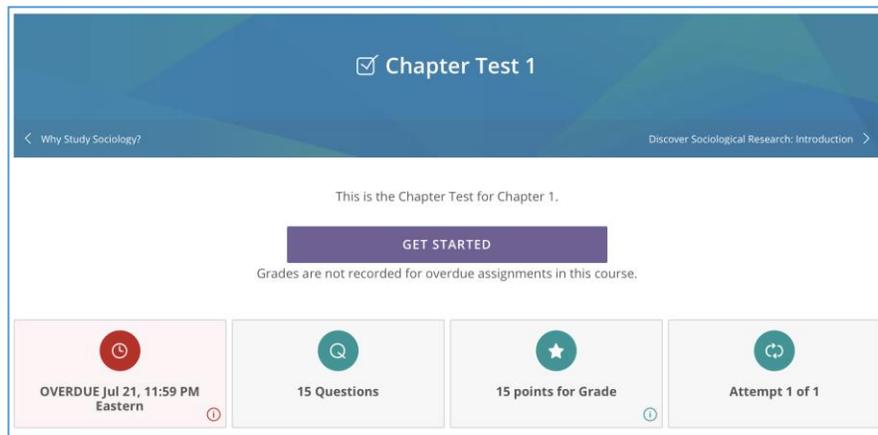
< Sociology and Common Sense Research and The Scientific Method >

This is the Knowledge Check for Chapter 2.1

**GET STARTED**

- OVERDUE** Jul 21, 11:59 PM Eastern
- 4 Questions
- Graded for Completion
- Attempt 1 of Unlimited

Your instructor has control over whether the grade for an overdue assignment is recorded in the gradebook.



**Chapter Test 1**

< Why Study Sociology? Discover Sociological Research: Introduction >

This is the Chapter Test for Chapter 1.

**GET STARTED**

Grades are not recorded for overdue assignments in this course.

- OVERDUE** Jul 21, 11:59 PM Eastern
- 15 Questions
- 15 points for Grade
- Attempt 1 of 1